

## A New CCO Platform Launched February 13, 2023! Here's What You Should Know

Clinical Care Options (CCO) is pleased to announce the launch of a new and innovative education platform that improves the learning experience for all healthcare professionals.

As a member of CCO, you have access to an expanded selection of CME/CE options through the Clinical Education Alliance (CEA), which includes the extensive library of educational content and events produced by ProCE, Practicing Clinicians Exchange (PCE), and CCO.

### Login Updates

- For security reasons, you will be prompted to reset your password upon first login.
- A single login email/password will access all 3 websites: [CCO](#), [PCE](#) and [ProCE](#).
- Any change to those credentials will apply across brands.

### Important Profile Updates

- You will be required to complete your member profile upon first login to allow us to personalize your learning journey and ensure accurate processing of CME/CE credits and certificates.
- When completing your profile, please set Profession(s) before Degree(s).

### Profile Accuracy Is Critical for CME/CE Credit Processing

- Your profile settings will dictate the type(s) of certificates generated and credit processed (if applicable) for your participation in accredited activities. Some credit types are uploaded to certifying boards automatically upon evaluation completion, but this processing requires specific (and accurate) account profile settings.
  - **Physician ABIM MOC** credit will be processed when ABIM-certified activities are completed by eligible physicians whose profiles contain a valid Diplomate ID and birthday (date and month). For more information on MOC credit, please visit <https://www.abim.org/maintenance-of-certification/>.
  - **Pharmacist/Pharmacist Technician ACPE** credit for CPE-certified activities require the user account profile to designate a Pharmacist/Pharmacist Technician Profession, Degree, NABP e-Profile ID (ePID), and birthday (date and month). Most non-US pharmacists will not be prompted to enter an ePID, but credit will not be uploaded to NABP without this ID. For more information, please visit <https://nabp.pharmacy/>.
  - **Board of Pharmacist Specialist BCIDP** credit requires a valid BPS ID ("IND-") and Credential Number (starting with "B") along with Pharmacist Profession and Degree.
- When applicable, earned NABP, BPS, and MOC credits will be submitted on behalf of users immediately upon completion of the evaluation, but full processing may take a few hours. If credit does not appear on the board monitor within 5 hours, please confirm that all account settings are correct. Saving necessary account edits should trigger credits to upload.
- Although all other credit types are self-reported, accurate Profession and Degree settings are essential for appropriate certificate generation.

### Accessing Certificates

- Certificates earned for activities completed on the CCO, PCE, and/or ProCE websites will list on your My Certificates page for all accounts associated with a common login email.
- Previously earned certificates dating back through 2019 will be transferred to the new platform.

For any questions, the [CEA Customer Support](#) team is available to assist you via live chat from Monday to Friday, 8 AM to 8 PM Eastern Time.

Don't miss out on this incredible opportunity to take your learning to the next level!